

# Why Choose an APL Member?

## **Professional Landscapers**

The Association of Professional Landscapers (APL) comprises of accredited landscape companies who design, build and maintain gardens throughout the UK. The rigorous inspection process to join is one the toughest within the industry.

Along with the initial inspection, each member is regularly re-inspected to ensure the company has up to date insurances, complies with health and safety law and their quality of work is to the highest standard.

The APL is the only landscaping and gardening scheme operator for Trustmark, a Government endorsed initiative that promotes professional trades to consumers.

## So What makes a Professional Landscaper?

A lot of competent trades people can build walls, construct decking and lay paving. Equally a lot can erect fences and plant trees, shrubs and hedges.

But a **Professional Landscaper** accomplishes all these with the consistent honed finish of a specialist.

A Professional Landscaper will have specific knowledge of soil structures, drainage, regulations and standards. They will understand an extensive range of construction techniques and materials.

These attributes along with sound horticultural knowledge and links enable a Professional Landscaper to build your garden incorporating all these elements with the whole garden in mind from the outset.

Professional landscaping requires creativity and attention to detail. An APL member is accredited to ensuring you get the best to build your landscaping project.

### **APL Enquiries**

T: 01235 776 202 E: apl@hta.org.uk W: www.landscaper.org.uk



## **Professional Landscapers Code of Conduct.**

Professional Landscaping Members of the Association must comply to the following criteria.

#### Members must:

- On application be vetted by a panel of industry representatives.
- On application provide client and trade references.
- Maintain full Public Liability Insurance.
- Respond to client enquiries in a prompt and efficient manner.
- Deal with client concerns promptly, maintaining professionalism and courtesy.
- Cooperate fully with The APL complaint resolution process.
- Operate in an ethical and commercially sustainable manner with full consideration of their environmental responsibilities.
- Only provide services that are within the businesses area of competence and always use appropriately trained staff.
- Be responsible for Health and Safety, welfare and actions of all staff and sub-contractors.
- Maintain the integrity, reputation and professionalism of The APL and the wider industry at all times. Adhere to all relevant legislation and seek to achieve the highest standards in business and professionalism.
- Accept that failure to follow this code will result in disciplinary action and potential expulsion from The Association of Professional Landscapers.

